
Quality Management Examiner

2017

IQCS

First written test

Field	Quality area	Qualification	Quality management examiner	Valid date	2017. 6. 1
Exam type	Multiple choice	No. of Ques.	50	Exam hour	90 minutes
Title	Sub title	Detail		No. of Ques.	Distribution
Quality management	1. Basic of Quality management	<ul style="list-style-type: none"> • Quality management introduction and Leadership • Quality management strategy and Customer satisfaction • Quality management plan, organization, operation • Quality cost • Summary of quality assurance • Summary of quality control • Organization process of quality assurance system • Quality analysis system • Summary of internal standard • Summary of internal standardization • Preparation of internal standard (Manual, product/material standard, exam standard, QC plan) 		25	50%
	2. Method of quality management and methodology	<ul style="list-style-type: none"> • 6sigma and Single PPM • 7 methods of QC • 7 methods of new QC • Process ability 			
	3. Quality management	<ul style="list-style-type: none"> • Theory of TQM/factors • MB of USA • EOQM of Europe 			
Diagnosis of quality management	1. Quality management system	<ul style="list-style-type: none"> • Summary of certification • 8 principles of quality management • ISO requirement 		25	50%
	2. Understand of quality management diagnosis	<ul style="list-style-type: none"> • Definition of quality diagnosis • Objective for quality diagnosis • Area of quality diagnosis • Method of quality diagnosis • Performing method for each area of quality diagnosis. (system, process) 			
	3. Understand of performing quality management diagnosis	<ul style="list-style-type: none"> • Establish of diagnosis plan • Preparation / understand of checklist • Perform of diagnosis • Preparation of diagnosis report • SWOT analysis and deduction of 			

		<p>strategic task.</p> <ul style="list-style-type: none">• Summary of system diagnosis• Understand of all cycle of diagnosis• Understand of diagnosis technique.		
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2nd practical test

Field	Quality area	Qualification	Quality management examiner	Valid date	2017. 6. 1
Exam type	Short answer	No. of Ques.	10-20	Exam hour	120 minutes
Title	Sub title	Detail		No. of Ques.	Distribution
Quality management analysis	1. Practice on method of quality management system analysis (System/process analysis)	<ul style="list-style-type: none"> • Establish of Quality management system analysis plan. • Practice of Quality management system analysis • Preparation practice for Quality management system analysis report • Practice of Quality management system analysis follow-up 		Depends on percentage	80%
	2. Practice/study of example	<ul style="list-style-type: none"> • Practice/study of analysis plan sample. 		Depends on percentage	20%